



Insuring America

Bill Kemper  
Director of IT



NetSupport Manager  
Licenses



We work within the  
Corporate Sector

## How is the software currently being used in your organization?

NetSupport Manager is a fantastic solution because it has very minimal demand of system resources and extreme flexibility. It also has a great set of features for identifying system issues on the remote machines, specifically the Inventory component.

## The challenges we were trying to solve:

We were looking for a solution to deliver remote support from several locations, so we have more flexibility to help solve user issues in the office or on the go.

## Why did you choose our product?

- |   |  |
|---|--|
| <input type="checkbox"/> Cost             | <input checked="" type="checkbox"/> Features |
| <input type="checkbox"/> Easy to use      | <input type="checkbox"/> Security            |
| <input type="checkbox"/> Platform support | <input type="checkbox"/> Other               |
| <input type="checkbox"/> Recommendation   |  |

NetSupport Manager's presentation tools help greatly with user training. The ability to show information direct to the remote desktop on an individual or group basis, backed up by a set of drawing and annotation options to help highlight key points, is a real winner.

## How/where has NetSupport added value?

- Saved money
- Increased productivity
- Saves time
- Flexibility
- Performance
- Easy to use
- Other

The performance of staff has increased as training/problem solving is more efficient.

## Would you recommend NetSupport?

- Yes  No

“  
a fantastic solution  
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